TROUBLESHOOTING AND SUPPORTS

If you are experiencing errors, try to do these following steps:

1. Please make sure:
    a. You use high resolution photo to work with. For the best result, it is recommended to use photo between 1000px - 3000px high/wide (72dpi or higher).
    b. The contrast of your photo has good balance.
    c. The "Focus Area (brush) layer" you brushed is not too small. Please take a look the preview images for reference.
    d. Set your photo and Photoshop as described in Basic Instruction.

2. Reinstall the action and Resetting your Photoshop preferences.
    a. Uninstall the action
    b. Restart your Photoshop
    c. Hold down Alt + Ctrl + Shift (Windows) / Command + Option + Shift (Mac) while starting up Photoshop.
    d. A dialog box will appear asking if you wish to delete the preferences/settings file. Choose "Delete"
    e. Reinstall the action

3. if you are using a Non-English Photoshop [if you still having errors].
    Try to change the language to English. Please read *Non English version.pdf*

4. Suggestion and Support
    a. Please try the action to several photos.
    b. If you are still having problems, please send me an email through my profile page here: *http://graphicriver.net/user/AndriyFM*